



BALDRIGE CONNECT



Program Benefits

- ✓ Access to a qualified network of experienced consultants with
 - Extensive Baldrige knowledge
 - Expertise in leadership, strategic planning, customers, workforce, and process management
 - Experience doing assessments against the Baldrige Framework
- ✓ Dedicated Baldrige Program liaison to assist your organization in identifying the right consultants based on your needs and requirements
- ✓ No cost to your organization for processing the referral

Looking For a Baldrige Expert to Help Your Organization?

Let Baldrige Connect Help You!

Baldrige Connect is a network of more than 30 Baldrige-based consultants, all of whom have extensive experience with the Baldrige Framework and in directly helping organizations improve their performance. These consultants offer services in all organizational areas ranging from leadership and strategic planning, to customers and markets, to workforce and operations. With their knowledge and experience gained from working with leading organizations, they can provide your organization with the insights and best practices to help improve your performance.

An Experienced Network of Experts, Committed to the Highest Standards

Every Baldrige Connect consultant has Baldrige experience at the national level and has actively supported the Baldrige Program and/or an Alliance for Performance Excellence program for at least 5 years. They are also current in their knowledge of the Baldrige Framework and have provided three positive customer references. Every consultant has also signed a formal Code of Conduct attesting that they will hold themselves to a set of high standards as part of the Baldrige Connect program.



How Baldrige Connect Works



REQUEST A REFERRAL

Your organization needs the assistance of an experienced consultant and contacts the Baldrige Program. We discuss your needs with you and identify the specific types of skills and expertise that will best assist you in your efforts.



REVIEW YOUR SELECTIONS

We then review our network of consultants to match their skills, expertise, and experience with the needs of your project, and we provide you the names and contact information of 3–5 consultants.



SELECT CONSULTANT

You contact the consultants and determine the best fit for your organization. If you contract with one of them, they share 10% of their first-year revenues with us. There is no cost to you and your organization for processing the referral.



PROVIDE FEEDBACK

The Baldrige Program administers follow-up surveys to assess both the performance of the matching/referral process and the consultant. We also touch base with you throughout the referral process to make sure that your needs are being met.

Connect Today! www.nist.gov/baldrige | 301.975.2036 | baldrige@nist.gov

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