



Virginia SPQA Consultant Registry Policy

Background

The Virginia SPQA Consultant's Registry is designed to assist organizations in their efforts to identify individuals capable of providing consulting services directly related to aspects of the Malcolm Baldrige Criteria for Performance Excellence.

The Registry focuses on individuals and their specific talent as opposed to the company they work for. Registration is open to any individual regardless of location who complies with the basic experience criteria. Experience from having been an Examiner for a state, national or other Baldrige based program and training (as a participant and/or deliverer) as well as at least one client listing for past performance inquiries are basic Registry criteria. Individuals lacking this basic requirement are not eligible for inclusion. Organizations and Consultants should read the following to fully understand Registry policy.

Information for Potential Client Organizations

You are encouraged to review Virginia SPQA Consultant Experience Profiles if you believe this is the type of support you require. Virginia SPQA does not recommend specific consultants, formally validate Profiles, or guarantee work quality.

Virginia SPQA does not involve itself with tasks, fees, or other arrangements beyond the Consultant's obligation as outlined in this policy, nor does it guarantee any contract or obligation entered into between a Consultant and an Organization. Organizations should contact the Consultant(s) directly for references and/or information necessary to make informed decisions and/or seek proposals.

In the event your organization contracts with a registered Consultant, the Consultant is requested to make a modest contribution to Virginia SPQA based on their total revenue.

Information for Consultants

Your Experience Profile will be posted as a PDF on the Virginia SPQA website under the Consultant Registry. Virginia SPQA does not validate your Profile, so your self-certification is critical. No Profiles in excess of two pages will be posted. Periodically, Virginia SPQA may ask you to update your Profile. Likewise, Virginia SPQA reserves the right to remove a Profile at its sole discretion for any reason.

Virginia SPQA will not solicit clients on your behalf, nor will it make any lists available to you. However, Virginia SPQA will advertise and direct program participants to the Registry as a potential resource. Likewise, Virginia SPQA will encourage you to submit workshop proposals and may offer other incentives to facilitate your participation in the Annual Forum for Performance Excellence.

To help us defray the cost of managing the Registry, in the event you are engaged as a result of the Registry, Virginia SPQA requests a contribution from you or your organization in the amount of 5% of the total amount you received in the first year and 2% of the total amount received in the second year should that occur. No other contribution beyond this term is requested. The fulfillment of this request is not based on any contractual agreement with Virginia SPQA. Virginia SPQA relies on you to contribute the requested amount based on an honor system.

Finally, if you are active in the Virginia SPQA program as an Examiner, Board Member, or other key participant in the examination process, you will be subject to ethics requirements should you be engaged as a Consultant.