



Consultant Registry Profile

Information

Consultant: **ODUBG – Steve Holcomb**

Organization: **ODU Business Gateway (ODUBG)**

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Experience

Baldrige Examiner: VA SPQA State Programs **Baldrige National Program** **Other (USCG)**

Narrative:

- Developer, examiner & instructor for USCG internal Baldrige assessment program
- Examiner, Baldrige National Quality Award Program

Baldrige Criteria Training: Attended Delivered

Narrative:

- Developed and taught Criteria training for internal USCG Baldrige assessment program
- Examiner training, Baldrige National Quality Award Program
- Developed & taught Baldrige Criteria for self-assessment in various organizations

Baldrige/Quality/Productivity Consulting experience: 5-10 years, 10 years plus

Narrative:

- Over 2 decades experience applying Baldrige Criteria for Performance Excellence
- Led Baldrige self-assessments for strategic planning in manufacturing & government organizations
- Led development of VSPQA award winning application for major manufacturer

Sector Focus: Healthcare Manufacturing Government Service Education

Narrative: Led application of the Baldrige Criteria for over two decades for sectors including:

- Major shipbuilder, large industrial equipment manufacturer, financial planning organization, U.S. Coast Guard nation-wide internal Baldrige program

Clients Past and Present

Organization 1: U.S. Coast Guard (nation-wide)

Organization 3: J.I. Case Corp.

Organization 2: Newport News Shipbuilding - HII

Organization 4: American Express Fin. Planners

Disclosures

Through posting this Profile, the Consultant certifies the information provided is correct and there are no criminal, civil, or other suspension and debarment actions associated with the Consultant or their organization that would cause undue harm to any client engagement resulting from this Profile. Furthermore, Client organizations must be informed that if the Consultant is engaged in a formal Virginia SPQA duty, the Consultant must recuse themselves relative to any current or future examination or deliberations associated with the Client organization.