



Consultant Registry Profile

Information

Consultant Name, Dr Dona Witten

Company/Organization, R3 Government Solutions, (a verified Service Disabled Veteran Owned Small Business)

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Your Experience

Check all boxes that apply, be sure that narratives do not cause the Profile, including Disclosures to exceed two pages

Baldrige Criteria Examiner Experience: VA SPQA Other State Programs Baldrige National Program Other

Narrative: I am in my second year as an SPQA examiner. I serve as an examiner for both the Discovery and Award application.

Baldrige Criteria Training: Attended Delivered

Narrative: Keeping my skills current is vitally important to me. I strive to attend at least two SPQA training session each year. In my current consulting role to the NAVSEA PEO Integrated Warfare Systems Directorate, i am responsible for all Baldrige related training activities.

Baldrige/Quality/Productivity Consulting experience: 5-10 years, 10 years plus

Narrative: My history with quality systems goes back to TQMS and Demming methodologies working with the aircraft industry. I have worked with KanBan, lean manufacturing, visual manufacturing, and other quality systems including a consulting engagement with GE Power Systems. I have designed program management methodologies for software companies. As an Associate Partner at one of the leading software companies i led the Federal Practice for Business Process Re-engineering. More recently as an organizational psychologist my focus has turned to organizational dynamics and the roles of group processes on quality sytems. It is my firm belief that improving group dynamics is directly correlated with improving productivity and organizational success.

Sector Focus: Healthcare Manufacturing Government Service Education

Narrative: I have worked as an executive management consultant for over three decades in both the commercial and public sectors. I have provided a range of business development services including large scale systems integration, process redesign, organization development, and leadership and organizational assessments, Baldrige consulting and coaching to clients throughout North America, Europe and Africa.

I have worked in the manufacturing arena managing the organizational and technical integration of global tier one automotive suppliers and in the paper, metals, and chemical industries, redesigning mixed mode manufacturing processes. Highlights include managing an ERP implementation for 17 tier one automotive supplier plants over three countries. More recently, I have brought my vast experiences gained from solving complex organizational development challenges in the areas of commercial enterprise planning and supply chain optimization to the public sector. My current client base includes the Navy where I am providing strategic Baldrige consulting and planning and leadership coaching in several directorates to improve flexibility, responsiveness, and collaborative capabilities.

Clients Past and Present

Please list no more than four Client organizations you have personally worked with where your Baldrige Criteria Expertise was applied

Organization 1: NAVSEA, PEO IWS 2010 thru present

Organization 3: a DOD intelligence Organization, 2008 thru

Organization 2:

2009

Organization 4:

Disclosures

Through posting this Profile, the Consultant certifies the information provided is correct and there are no criminal, civil, or other suspension and debarment actions associated with the Consultant or their organization that would cause undue harm to any client engagement resulting from this Profile. Furthermore, Client organizations must be informed that if the Consultant is engaged in a formal Virginia SPQA duty, the Consultant must recuse themselves relative to any current or future examination or deliberations associated with the Client organization.