

SPQA Speakers



Emily Padula

*Chief Strategy Officer,
Hill Country Memorial
Healthcare*



Terri Runyan

*Performance Excellence
Performance Manager,
City of Fort Collins*



Robert G. Fangmeyer

*Director, Baldrige Performance
Excellence Program*

The Forum for Excellence 2018 | Agenda

Tuesday, September 11

Pre-Forum Session: Inquirer's Guide to the Baldrige Excellence Framework

8:30 AM – 5:00 PM

For those who are new to the Baldrige processes or for those who want to update their knowledge, this Baldrige Framework-based session will provide a tool for empowering your organization to reach its goals, improve results, and become more competitive.. The day-long session includes hands-on exercises for applying the Framework to any size organization.

Wednesday, September 12

8:30 AM

Welcomes and Introductions

SPQA hosts and partners

9:00 AM

National Baldrige Award Recipients: The Importance of Organizational Leadership

Kevin Girkins, VP of Government Programs, Stellar Solutions

Emily Padula, Chief Strategy Officer, Hill Country Memorial Healthcare

Terri Runyan, Performance Excellence

Performance Manager, City of Fort Collins

10:15AM

Break

10:45 AM

Concurrent Sessions: Using the Baldrige Framework Effectively

Strategic Planning: Emily Padula, Hill Country Memorial Healthcare

Customer: Terri Runyan, City of Fort Collins

Workforce: Kevin Girkins, Stellar Solutions

11:30 AM

Luncheon/Plenary Speakers/Recognition Awards

The National Baldrige Program:

Bob Fangmeyer, Director,

Baldrige Performance Excellence Program.

Speaker's Introduction: Troy Paino, President, University of Mary Washington

What Does Baldrige Look Like in an Organization?:

SPQA Speakers



Dr. John Jasinski

NW Missouri State University, past Baldrige Examiner and Judge, and current Overseer



Stephanie Norling

Director, Communities of Excellence



Judy Crabtree

Executive Director, Kanawha Coalition for Community Health Improvement

Wednesday, September 12

Dr. John Jasinski, President, NW Missouri State University, past Baldrige examiner and Judge, and current Overseer

Recognition of 2018 SPQA Applicants and Examiners

1:00 PM

Concurrent Sessions featuring SPQA program participants

SPQA Discovery Program Presentation
SPQA 2018 Applicants' Presentations
SPQA Ones-to-Watch Panel Presentation

1:45 PM

Break

2:00 PM

Concurrent Sessions

Services for Small Businesses
Getting Started with Baldrige: The Baldrige Excellence Builder
Baldrige Cybersecurity Model

2:45 PM

Break

3:00 PM

Plenary: Communities of Excellence 2026

Stephanie Norling, Director, Communities of Excellence
Judy Crabtree, Executive Director, Kanawha Coalition for Community Health Improvement

4:00 PM

Adjourn

September 11 & 12 University of Mary Washington, Stafford Campus, Stafford, Virginia

Registration Fees (include lunch):

Tuesday Criteria Training (only)	\$200
Wednesday (only)	\$200
Tuesday and Wednesday	\$350

[To Register for one or both days, Click Here](#)