

An Inquirer's Guide to the Baldrige Excellence Framework



Is your organization doing as well as it could? How do you know?
What and how should your organization improve or change?
If you've asked these questions, we can help.

Virginia SPQA Presents A Great Training Opportunity – January 10th 2018:

At this workshop, you will learn how the Baldrige Excellence Framework provides a guide for assessing and improving the performance of the entire organization. The Baldrige Excellence Framework, and these training opportunities, apply to any size organization. From small businesses to global enterprises operating in any industry sector including manufacturing, service, nonprofit, government, healthcare and education, these interactive workshops involve hands on exercises designed to enhance your learning.

Dates: January 10th

Time: 8:30 am – 5:00 pm

Cost: \$195 per participant

Location:

University of Mary Washington,
Stafford Campus

121 University Boulevard
Fredericksburg, VA 22406

Register at our web site – www.spqa-va.org

Who should attend?

- ✓ **Process Improvement Professionals:** those seeking a structure and approaches that incorporate many current improvement initiatives in the areas of risk, innovation, strategy, quality, process improvement, efficiency, customer engagement, workforce engagement and more.
- ✓ **Leaders:** those managers, supervisors, coaches and workforce development professionals in search of new performance improvement methods and practices.
- ✓ **Award Applicants:** Representatives of organizations and businesses looking to apply for the US Senate Productivity and Quality Award for Virginia & D.C. and perhaps the National Baldrige Award.
- ✓ **Examiners:** those who want to fulfill the Baldrige Excellence Framework training requirement to become Virginia SPQA Examiners.
- ✓ **ASQ Certified Professionals** are eligible for 1.6 recertification units for participation in this course.