

Press Release



The United States Senate Productivity and Quality Award Program for Virginia

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Address

VA SPQA
PO Box 6099
Suffolk, Virginia 23433
www.spqa-va.org

Instructions: For Immediate Release

Contact: Bob Bowles, Executive Director, 571.215.8881, Director@spqa-va.org

29th Annual Virginia Forum for Excellence and SPQA Award Ceremony

The United States Senate Productivity and Quality Award for Virginia will host its 29th annual Virginia Forum for Excellence and SPQA Award Ceremony at the Wyndham Virginia Crossings Hotel & Conference Center in Richmond, VA (Glen Allen) on September 7-8, 2011.

This year's Forum theme is "Creating a Culture of Engagement: Leadership, Workforce, Customers, Communities." Event keynote speakers include: Jim Asplund from Gallup, Inc and co-author of "Human Sigma"; Ken Schiller, K&N Management and 2010 Baldrige recipient; and Virginia's Lt. Governor William Bolling.

In addition to several Pre-Conference sessions, the event also features a selection of 12 one-hour workshops on a variety of topics related to the Baldrige Criteria for Performance Excellence which is administered by the United States Department of Commerce. The Virginia Forum for Excellence is an opportunity for performance improvement professionals to learn, network, and celebrate the achievements of learning organizations from Virginia and the District of Columbia.

The event begins with a Welcome Reception on September 7 from 6:30-8:30 PM which recognizes the Program's volunteer examiners, sponsors and others. This Reception is also an excellent networking opportunity.

The capstone event for the Virginia Forum for Excellence will be the Award Ceremony from 2:30 – 4pm on September 8. The **National Cemetery Administration**, part of the Department of Veterans Affairs, will receive the 2011 Plaque for Progress in Performance Excellence. The **Albemarle County Department of Social Services** will receive the 2011 Certificate of Commitment to Performance Excellence. We will also recognize participants in the SPQA Discovery Program and the 12 to Watch Small Business Program.

Virginia Forum for Excellence details on Registration, Fees (including available discounts), Agenda, Location, and Accommodations can be found at www.spqa-va.org

[va.org](#).

The United States Senate Productivity Award Program for Virginia (Virginia SPQA) is one of 38 state a non-profit volunteer organizations which administers state based quality award programs using Baldrige Criteria. Virginia SPQA has been in existence since 1983.

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